MEETING MINUTES

Project Name: IPRS	Doc. Version No: 1.0	Status: Final

Meeting Name:	IPRS Core Team Meeting
Facilitator:	Thelma Hayter, DMH
Scribe:	Sara Parks
Date:	2/23/05
Time:	10 - 11 a.m.
Location:	Crossroads, Conference Room 3

IPRS Core Team Attendees:

x	Sharlene Bryant	**Others:**	
x	Cathy Bennett	x	Tim Sullivan
x	Cheryl McQueen	X	Kellie Fessler
	Deborah Merrill	x	Sandy Flores
	Gary Imes	x	Carlisa Stallings
	Joyce Sims	X	Sara Parks
x	Paul Carr	x	Mike Frost
x	Rick Debell	x	Shannon Johnson
x	Thelma Hayter		
	Jeffrey Poole		

Attendees:

x	Alamance-Caswell	x	Onslow
	Albemarle	x	OPC
x	Catawba	x	Pathways
	Centerpoint	x	Pitt
x	Crossroads		Riverstone
x	Cumberland	x	Roanoke-Chowan
	Durham	x	Rockingham
x	Eastpointe		Sandhills/Randolph
x	Edgecombe-Nash	x	SE Center
x	Foothills	x	SE Regional
	Guilford		Smoky Mountain
x	Johnston	x	Tideland
x	Lee-Harnett	x	VGFW
	Mecklenburg	x	Wake
x	Neuse	x	Western Highlands
x	New River	x	Wilson-Greene

Attendees:		
Agenda:		
Item No.	**Topics**	
1.	**Division and EDS Review**	**Upcoming checkwrites**: Feb 18, March 4, 11, 18, 24
		Tim Sullivan: Update Medicaid issues
		BugCentral Status
		Key CSRs
		Operations Support: File Maintenance, Security, and Help Desk
		Area Programs joining this week:
2.	**Area Programs**	Roll call Please mute phones or refrain from excess activity to help with communications. Please state your name and which Area Program you are from when you ask a question or state a problem so that we can be sure we know who to follow up with on the issue.
		Review Feb. 18th checkwrite results Questions/comments about Upcoming checkwrites – March 4, 11, 18, 24
		Agenda items Approve 2/9 minutes for posting
		Status of Infrastructure Assessment/IP Address for IP audit. Horace Macon 919-816-3233 NCECS Web Tool web address http://webclaims.ncmedicaid.com/ncecs/
		IPRS Questions or Concerns –
		Tim Sullivan – MMIS Updates
		Updates to Roll Call? Any other area program questions/comments? DMH and/or EDS concluding remarks.

Next Meeting: March 2, 2005

For assistance with IPRS claims, adjustments, R2Web, accessing application, etc., call the IPRS Help Desk – 1-800-688-6696, ext 53355, M-F, 8 a.m.-4:30 p.m., excluding holidays.

ADMINISTRATION NOTES (10 a.m. DIVISION AND EDS REVIEW)

Item No.	Topics
1.	**Review Feb 18th checkwrite:**
2.	**Upcoming Checkwrites** March 4, 11, 18, 24 – no checkwrite this weekend
3.	**Tim Sullivan -** Update Medicaid issues – The question we received from Tom (Western Highlands) regarding Medicaid/Medicare PA, we did not receive any examples. 99241 aren't services Area Programs can bill. There was an issue where you submit an 835 Medicaid claim with the 11 digit IPRS number and receiving a Medicaid denial. Medicaid is a 10 digit number even though we share the same 835 code. I think it's dropping the 11th digit because its irrelevant to Medicaid is my guess. However, we haven't pin pointed exactly where it's dropping off.
4.	**Bug Central Status:** 4 bugs; 1 in customer review & 3 in process
5.	**Key CSRs:** Quite a few new ones. Completed top priority CSR's. Attending provider extract ran last week. Thelma – There is a meeting tomorrow and hopefully we'll have PA requirements for July.
6.	**Operations Support – File Maintenance, Security** - We only had 1 FM request which will be completed by the next checkwrite.

ADMINISTRATION NOTES (10:30 a.m. AREA PROGRAMS CONFERENCE CALL)

Item No.	Topics
1.	**Roll Call** (See page 1 for meeting AP participants) (Please mute phones or refrain from excess activity to help with communications.)
2.	Please state your name and which Area Program you are from when you ask a question or state a problem so that we can be sure we know who to follow up wit on the issue.
3.	Review Feb 18th checkwrite
4.	Questions/Comments about upcoming checkwrites: March 4, 11, 18, 24

ADMINISTRATION NOTES (10:30 a.m. AREA PROGRAMS CONFERENCE CALL)

Item No.	Topics
5.	**Agenda items** Approve 2/9 minutes for posting Status of Infrastructure Assessment/IP Address for IP audit. Horace Macon 919-816-3233. We still need OPC, Rockingham, and Onslow to complete this. Comments: OPC & Onslow responded that their IT department is handling this. Rockingham responded that their county IT department is handling this. NCECS Web Tool web address http://webclaims.ncmedicaid.com/ncecs/ This went out in an alert. Use this to enter in adjustments.
6.	**IPRS Questions or Concerns** – Q: Gina (Catawba) – I am confused about direct enrolled providers who have there provider number & bill under it. But they have staff who aren't direct enrolled providers for H code services they provider. Should they bill under the agency's provider number? A: If they can't direct enroll, they cannot bill for those services. They need to bill under LME Medicaid number. Q: Kathy (Rockingham) – Services being done in client's homes, do I use the main mailing address for this business? A: Use the attending provider number mailing address as the physical address as long as it is not a PO box. **Tim Sullivan**– MMIS Updates – The question we received from Tom (Western Highlands) regarding Medicaid/Medicare PA, we did not receive any examples. **Medicaid Questions or Concerns** Q: Jody (Johnston) – My RA for Medicaid dated 2/15/05 for January DOS had 90872 denials which have been paying. Any idea why they are denying now? A: Give Shannon Johnson a call with specific ICNS. The phone number is 919-816-4335. Q: Lou (Tideland) – Lou asked Jody (Johnston) – What is the denial code? A: Jody (Johnston) – 79 Q: Tim (EDS) asked Jody (Johnston) – When did you first notice this? A: Jody (Johnston) – Today
6.	**Updates to Roll Call?**
7.	**Any other area program questions/comments:**
8.	**DMH and/or EDS Concluding Remarks:**

Action Items

Item No.	Open Date	Description	Assigned To	Comments	Status	Target Date
AI#.						

Issue Items

Item No.	Open Date	Description	Assigned To	Comments	Status	Target Date
II1.						